

Talk about making the right choice



Hamilton® CapTel® 840i

- Traditional button navigation for on-screen menus
- Size and feel of a traditional phone
- Built-in answering machine that captions messages



Hamilton® CapTel® 880i

- Extra-large font sizes and display options (optimal for people with low vision)
- Traditional button navigation for on-screen menus
- Built-in answering machine that captions messages



Hamilton® CapTel® 2400i

- Touch-screen navigation for on-screen menus
- Size and feel of a contemporary phone
- Bluetooth® connectivity, speakerphone & built-in answering machine that captions messages

There's no need to let hearing loss impact the connections that matter most in life. Whether it's with family, friends, business contacts or healthcare professionals, it's our ability to **connect, communicate and collaborate with others** that makes our lives whole. For veterans with hearing loss, a simple thing like a telephone conversation can become an obstacle. But with the right technology, telephone conversations become manageable, allowing for meaningful connections.

The Hamilton® CapTel® captioned telephone is the most advanced captioned phone available. It's possible to **listen and read captions of what's said over the phone** ensuring clarity on every call – eliminating the frustration even a simple phone call can make.

Veterans with hearing loss are eligible to **receive a Hamilton CapTel phone at no cost**. Choose the Hamilton CapTel phone that's right for you then complete and submit the Hamilton CapTel Captioned Telephone Order Form (see reverse).

VSC0121

Third-party charges may apply: the Hamilton CapTel phone requires high-speed internet access (Wi-Fi capable) and in some cases, may require telephone service. Third-party trademarks mentioned are the property of their respective owners. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks is under license.

Provided by Hamilton® CapTel®

Hamilton CapTel Captioned Telephone Order Form (vsc0121)

To receive your Hamilton® CapTel® phone at no cost, please provide the requested information below.

VETERAN INFORMATION *Required fields for processing. Please print.

Please select your Hamilton CapTel phone: ☐ CapTel 840i ☐ CapTel 880i ☐ CapTel 2400i

Please choose which of the following services you have and are available where the phone will be used:

- ☐ I have both high-speed internet and telephone service
- ☐ I have high-speed internet only
- ☐ I have telephone service only
- ☐ I do not have internet or telephone service, please contact me about other options

I would like assistance with installation: ☐ Yes ☐ No

Military Branch*

☐ Air Force ☐ Army ☐ Navy ☐ Marine Corps ☐ Coast Guard

Veteran's First Name*		Middle Initial	Last Name*
Address*		City*	State* ZIP Code*
Telephone Number*		Email* (Order confirmation purposes only)	
Alternative Contact		Alternative Email	

Please submit the signed certification via one of the following methods:

SCAN & EMAIL: Order@HeroesWithHearingLoss.org

FAX: 877-300-6686 (Verify fax delivery: call 877-455-4227 or email Order@HeroesWithHearingLoss.org)

MAIL: Heroes With Hearing Loss Program • 1 Science Park • Frostburg, MD 21532

PLEASE NOTE: Upon receipt of your completed form, you will be contacted and must engage with a representative to verify delivery or requested installation support. If shipment is requested, the phone will ship from Weitbrecht Communications Inc. – please allow one to three weeks for delivery. For questions, contact Customer Care at 877-455-4227.





Get captions on mobile calls!

While you're waiting for your new captioned phone to arrive, take captions of calls with you wherever you go using the Heroes Mobile™ CapTel® app!



Notes:

FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. Advanced speech recognition software is used to process calls, and, in certain circumstances, a live communications assistant may be included on the call. There is a cost for each minute of captions generated, paid from a federally administered fund. To learn more, visit fcc.gov. When using Hamilton CapTel on a smartphone or tablet and not on Wi-Fi, a data plan is required. Hamilton CapTel may be used to make 911 calls but may not function the same as traditional 911 services. For more information about the benefits and limitations of Hamilton CapTel and Emergency 911 calling, visit HamiltonCapTel.com/911. CapTel is a registered trademark of Ultratec, Inc. Copyright ©2023 Hamilton Relay. Hamilton is a registered trademark of Nedelco, Inc. d/b/a/ Hamilton Telecommunications.