

Talk about making the right choice



There's no need to let hearing loss impact the connections that matter most in life. Whether it's with loved ones, friends, business contacts or health care professionals, it's our ability to connect, communicate and collaborate with others that makes our lives whole.

Particularly for veterans with hearing loss, a simple thing like a telephone conversation can become an obstacle. But with the right technology, that obstacle melts away, leaving healthy connections that matter.³



Find out more at:
HeroesWithHearingLoss.org

¹ Independent third-party professional certification required.
³ A spouse or widow(er) may be eligible for certification.

The Hamilton CapTel phone requires telephone service and high-speed Internet access. Wi-Fi capable.



Hamilton® CapTel® 840i



Hamilton® CapTel® 880i



Hamilton® CapTel® 2400i

HWHL1014

Talk about answers





If you have any questions about Hamilton CapTel or would like more information about our no-cost certification process, please contact Customer Care:

888-225-9211
Veterans@HamiltonCapTel.com

If you prefer to purchase your Hamilton CapTel phone for \$75 directly, use Promo Code HWHL1014 for FREE shipping directly to your door.

888-514-7933
HamiltonCapTel.com/phone

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FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. IP Captioned Telephone Service may use a live operator. The operator generates captions of what the other party to the call says. These captions are then sent to your phone. There is a cost for each minute of captions generated, paid from a federally administered fund. To learn more, visit fcc.gov. Third-party trademarks mentioned are the property of their respective owners.

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Talk about life-changing connections



Hamilton® CapTel® 2400i

Amazingly clear phone conversations available
at no cost!¹

HWHL1014



Talk about results



Since 2003, Hamilton CapTel has made more than 150 million captioned telephone conversations possible for individuals with hearing loss. This is the kind of dedication and proven captioned telephone technology you can count on every day.

- Listen and read captions of what's said on every call – incoming and outgoing.
- Integrated answering machine captions your voice messages.
- Adjustable volume control (up to 40dB gain) ensures comfortable listening levels.
- A nationwide service² – available to individuals with hearing loss at no cost.

Right now, through the Heroes With Hearing Loss Program, veterans may qualify to receive a Hamilton CapTel captioned telephone at no cost.¹ It's just a simple 3-step process!

Step 1: Complete the attached order form with the help of your hearing healthcare professional or veterans service officer.

Step 2: You, your hearing healthcare professional or veterans service officer may submit your completed form via email, fax or mail.

Step 3: Your phone is on the way! Please allow 1-3 weeks for delivery and remember, free installation support is just a phone call away – 888-514-7933. Easy as 1-2-3!



Certificate of Hearing Loss/Order Form (HWHL1014)



To receive your Hamilton® CapTel® phone, please provide the requested information below.

**All fields below are required to complete certification and to prevent delays in delivery.*

VETERAN INFORMATION *(Please print)*

- YES, I have high-speed Internet and telephone service where the phone will be used. *(Required for use of the Hamilton CapTel phone)*
Please select your Hamilton CapTel phone: CapTel 840i CapTel 880i CapTel 2400i
- NO, I do not have high-speed Internet. Please contact me about other options. *(Charges may apply depending on solution)*

| | | | | |
|-----------------------|--|----------------|-------------------|-----------------|
| Veteran's First Name* | | Middle Initial | Last Name* | |
| Address* | | City* | State* | ZIP* |
| Telephone Number* | Email* <i>(Order confirmation purposes only)</i> | | Branch of Service | Date of Service |

VETERAN CERTIFICATION

I understand that Internet Protocol Captioned Telephone Service (IP CTS) is regulated and funded by the Federal Communications Commission (FCC) and in order to obtain a Hamilton CapTel phone at no cost, I must provide valid certification that I have a hearing loss necessitating the use of captioned telephone service. Hamilton CapTel is not responsible for charges incurred in obtaining certification. I also understand that I may be required to provide the last four digits of my social security number and date of birth upon registering my Hamilton CapTel phone.

| | | |
|----------------------|--|-------|
| Veteran's Signature* | | Date* |
|----------------------|--|-------|

INDEPENDENT THIRD-PARTY PROFESSIONAL CERTIFICATION *(Please print)*

| | | | | |
|-------------------|--|--------|--------|------|
| Business/Agency* | | | | |
| Address* | | City* | State* | ZIP* |
| Telephone Number* | | Email* | | |

INDEPENDENT THIRD-PARTY PROFESSIONAL CERTIFICATION

I certify, under penalty of perjury, that: 1) this applicant has hearing loss that necessitates the use of Captioned Telephone Service; and 2) I understand that the service is provided by a live communications assistant and is funded through a federal program; and 3) I have not been offered or provided any direct or indirect incentive (financial or otherwise) tied to this consumer's decision to use the service and I have not been referred to the applicant by a TRS provider or its affiliates; and 4) I don't have a business (other than providing this form), family or social relationship with the TRS provider or its affiliates; and 5) no joint marketing arrangement exists between myself/my organization and Hamilton CapTel, and I have not made, nor do I have the opportunity to make, a profit on the sale of IP CTS equipment to consumers.

Please check only one* Physician Audiologist Hearing-related Professional Government/Veterans Program

| | | |
|------------|--|--------|
| Name* | | Title* |
| Signature* | | Date* |

Applicant authorizes the professional named above to transmit this certification and the information contained herein to Hamilton CapTel.

Please submit the signed certification via one of the following methods:

- SCAN & EMAIL:** Order@HeroesWithHearingLoss.org
FAX: 877-300-6686 *(Verify fax delivery: call 877-455-4227 or email Orders@HeroesWithHearingLoss.org)*
MAIL: Heroes With Hearing Loss, c/o Hamilton CapTel • 1006 12th Street • Aurora, NE 68818

Once your completed form is received, you will be contacted to verify delivery or requested installation support. If shipment has been requested, the phone will ship from Weitbrecht Communications Inc. – please allow one to three weeks for delivery. For questions, contact Customer Care at 877-455-4227.



¹ Independent third-party professional certification required.
² The captioning service is provided at no cost to the user. Equipment charges and standard long distance charges may apply.

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